Feature Comparison Field Service Management Software



Features	Service Geeni	Protean	Joblogic
Issue jobs to multiple engineers	~	~	~
Engineer skill level	✓	✓	×
GRN process with Goods Received on engineer mobile	✓	×	×
Management of multiple warranty periods on equipment and parts	~	×	×
Variable service dates	~	~	×
Streamlined invoicing	~	×	×
Integration with accounting software	Sage, Pegasus, Quikbooks, Xero and more (full flexibility with Jitterbit)	Sage, Pegasus, Quikbooks	Xero, Quikbooks
Create your own fields for equipment	~	~	×
Configurable screens	✓	×	×
Mobile form builder	~	×	~
Dashboard designer within app	~	~	×
Instant messaging between colleagues	~	~	~
QR coding of assets	~	×	~
FGAS compliance	✓	×	/
Move equipment between sites	✓	✓	×
Job management for planned and reactive maintenance	~	✓	✓
CFTS integration	✓	✓	~
Hire Management	✓	✓	×
TVH integration	✓	✓	×
Stock management	✓	✓	×
Equipment specification deals	~	✓	×
Equipment and parts sales	~	✓	×
PPM contract management	✓	~	×
Real-time data	~	~	×
Multi-currency	~	~	×
Multiple depot management	~	~	×
Individual service dates	~	~	×
Cross hire functionality	~	✓	×
To-do lists	X	✓	/

Although every effort has been made to ensure this table is accurate at the time of publication (October 2023), we strongly advise that you do your own research into the features each vendor provides and match this against your own needs.